



NORTH AMERICAN RESCUE®

2011-04-15 12:35 001

April 14, 2011

Dear Scott,

RE: Magdalena outstanding performance

I want to let you know what a great job Magdalena has done on the VA FSS contract which was just awarded. As your well aware sometimes you need to work at the governments pace of 15 months when they promised us 2 to 3 months.

Magdalene did an excellent job during the long silent times when we thought the government put our solicitation out to pasture and during the pre award negotiations of providing several documents again and again to the government when they had the documents. She even refused to allow me to call CO to set the record straight.

Thanks again and please make sure Magdalena is recognized for her great work on this project.

Sincerely,

Dean Bugner
CFO – NAR LLC