

SecureAgent

The Leader in Automated Console Management

September 17, 2004

Scott Orbach
President
EZGSA
PO Box 30406
Bethesda, MD 20824

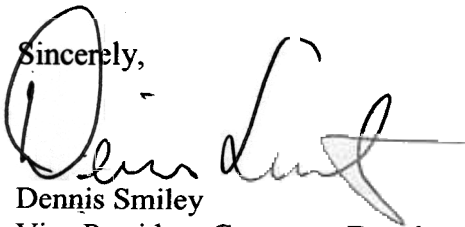
Dear Mr. Orbach:

With this letter I wish to convey my thanks and appreciation for the work done by Kyle Scott to prepare, polish, and negotiate our GSA contract. She's obviously well acquainted the labyrinth pathway to its completion. Likewise, her charm and engaging manner make her a pleasant and positive representative to the GSA as well to clients such as SecureAgent Software.

From a broader view, we've enjoyed the relationship we have with EZGSA and are pleased to have your company continue to represent us through the initial phase contract administration. Small companies such as ours value the efforts of allies and vendors who add value to our marketing and development efforts. It speaks well of your company that you employ capable people, such as Kyle, to serve your clients.

Thanks again for your company's and Kyle Scott's efforts to ease our entry into the government market.

Sincerely,



Dennis Smiley
Vice President-Corporate Development