

The Siena Group LLC

2108 Bignonia Street Melbourne, Florida 32901
321-984-2344, fax 321-784-0329
www.thesienagroupllc.com

March 19, 2004

Mr. Scott Orbach
EZ-GSA
PO Box 30096
Bethesda, Maryland 20824
301-652-1800

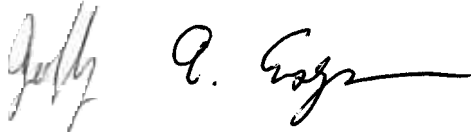
Dear Mr. Orbach:

The Siena Group LLC would like to extend its sincerest appreciation to EZ-GSA, and specifically LeeAnn O'Malley, for all efforts on behalf of our GSA contract submission and subsequent award.

Working with LeeAnn was an absolute pleasure. Her subject matter expertise has been evident from the very beginning and never wavered. Equally as important, if not more so, has been LeeAnn's dedication, demeanor, and patience throughout the process. Please pass along our best wishes to LeeAnn O'Malley.

Thank you again for your entire organization's efforts.

Sincerely,



Jeffrey A. Eagan, Vice-President

The Siena Group LLC